

**UNIVERSITY OF SWAZILAND**  
**FACULTY OF SOCIAL SCIENCE**  
**DEPARTMENT OF SOCIOLOGY**  
**FINAL EXAMINATION PAPER, MAY 2009**

**TITLE OF PAPER** : **SOCIOLOGY OF ORGANIZATIONS**

**COURSE CODE** : **SOC 408**

**TIME ALLOWED** : **TWO (2) HOURS**

**INSTRUCTIONS** :

- 1. QUESTIONS 1 AND 2 ARE COMPULSORY.**
- 2. ANSWER ANY ONE (1) QUESTION FROM SECTION 2.**
- 2. ALL QUESTIONS CARRY EQUAL MARKS.**

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE INVIGILATOR.**

**SECTION 1: COMPULSORY**

**QUESTION 1**

Write down all the activities that you do in a day, or in a week. Describe the degree to which each activity is affected by organizations.

**QUESTION 2**

Compare the levels of complexity, formalization and centralization in two organizations of your choice.

**SECTION 2**

**ANSWER ONE (1) QUESTION**

**QUESTION 3**

Describe the extent to which communication omission, distortion, and overload take place in organizations.

**QUESTION 4**

What factors may lead to changes in organizations?

**QUESTION 5**

What is the contradiction model? Discuss the key concerns regarding the effectiveness of organizations.

**QUESTION 6**

Organizational theories must be used in combination. Discuss.