

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCE
DEPARTMENT OF SOCIOLOGY
FINAL EXAMINATION PAPER, MAY 2010

TITLE OF PAPER : **SOCIOLOGY OF ORGANIZATIONS**

COURSE CODE : **SOC 408**

TIME ALLOWED : **TWO (2) HOURS**

INSTRUCTIONS :

- 1. SECTION A IS COMPULSORY.**
- 2. ANSWER ANY ONE (1) QUESTION FROM SECTION B.**
- 2. ALL QUESTIONS CARRY EQUAL MARKS.**

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE INVIGILATOR.

SECTION 1: COMPULSORY

QUESTION 1

Using an organogram to illustrate your answer, compare and contrast the structure of two organisations of your choice.

QUESTION 2

Describe three instances of the exercise of power in your organisations, and discuss the outcomes in terms of compliance and conflict.

SECTION B

ANSWER ONE (1) QUESTION

QUESTION 3

Discuss the factors that affect communication in your organisations.

QUESTION 4

Using examples, illustrate the pervasiveness of organisations in our lives.

QUESTION 5

Explain the leadership styles that are present in your two organisations.

QUESTION 6

Discuss the reasons for using organizational theories in combination with one another.