

**UNIVERSITY OF SWAZILAND**  
**FACULTY OF SOCIAL SCIENCE**  
**DEPARTMENT OF SOCIOLOGY**

**FINAL EXAMINATION PAPER, MAY 2010**

**TITLE OF PAPER** : INDUSTRIAL SOCIOLOGY

**COURSE CODE** : SOC409

**TIME ALLOWED** : THREE (3) HOURS

**INSTRUCTIONS**

1. ANSWER ANY FOUR (4) QUESTIONS.
2. ALL QUESTIONS CARRY EQUAL MARKS

**THIS QUESTION PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.**

### **SOC409: INDUSTRIAL SOCIOLOGY**

1. Discuss how the social organization of work was transformed by the rise of industrial capitalism.
2. Drawing on the work of Daniel Bell (1973), examine the contrasting features of the industrial and post-industrial societies.
3. Analyse the divergent perspectives on the relationship between technology and worker alienation.
4. Discuss the economic, social, and psychological consequences of unemployment. Support your arguments with evidence from the literature.
5. Evaluate Hakim's (2000) preference theory with specific reference to women's choices between market work and family work.
6. Define the term emotional labour, and critically discuss Hochschild's (1983) emotional labour thesis.
7. To what extent do specialization, consumerism, and the routinization of expert knowledge contribute to deprofessionalization in contemporary society? Provide appropriate examples to support your arguments.
8. Critically discuss trade union responses to workplace restructuring in Southern Africa.