

UNIVERSITY OF SWAZILAND  
FACULTY OF SOCIAL SCIENCE  
DEPARTMENT OF SOCIOLOGY  
FINAL EXAMINATION, MAY 2011

**TITLE OF PAPER: SOCIAL WORK METHODS**

**COURSE CODE: SOC 308**

**TIME ALLOWED: TWO (2) HOURS**

**INSTRUCTIONS: ANSWER ONE (1) QUESTION FROM SECTION A AND  
TWO (2) QUESTIONS FROM SECTION B**

**ALL QUESTIONS CARRY EQUAL MARKS**

**THIS PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE INVIGILATOR**

**SECTION A**

1. "The interview is a major tool used by social workers to collect data so as to make decisions". Discuss this statement paying particular attention to good interviewing skills.
2. "Cultural competence practice and diversity are important in social work practice". Discuss the statement.

**SECTION B**

3. Discuss the type of social service provided by the field work agency to which you were attached. Use examples where possible.
4. Discuss how you would apply the **systems approach** at family and community level using the following determinants of incest / sexual abuse.  
Two determinants of incest/sexual abuse in *families* are:
  - a). The structure of the family
  - b). The rules and norms of the familyTwo determinants of incest/sexual abuse in *communities* are:
  - c). The status of women and children
  - d). The criminal justice system
5. Compare and contrast the strengths perspective and the problem solving approach in social work practice. Which approach fits your style in practice and why. Use examples where possible.
6. Discuss why it is important to uphold social justice, human dignity and confidentiality as you work with clients. Use examples to illustrate your points.