

**UNIVERSITY OF SWAZILAND**  
**FACULTY OF SOCIAL SCIENCE**  
**DEPARTMENT OF SOCIOLOGY**  
**MAIN EXAMINATION PAPER, MAY 2012**

**TITLE OF PAPER** : **SOCIOLOGY OF ORGANIZATIONS**

**COURSE CODE** : **SOC 408**

**TIME ALLOWED** : **TWO (2) HOURS**

**INSTRUCTIONS** :

- 1. QUESTION 1 AND 2 ARE COMPULSORY.**
- 2. ANSWER ANY ONE (1) QUESTION FROM SECTION 2.**
- 2. ALL QUESTIONS CARRY EQUAL MARKS.**

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE INVIGILATOR.**

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FINAL EXAMINATION PAPER, MAY 2012**

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**SECTION 1: COMPULSORY**

**QUESTION 1**

How can you best describe the pervasiveness of organizations in our lives? Illustrate your answer with examples.

**QUESTION 2**

Compare the levels of complexity, formalization and centralization in two organizations of your choice.

**SECTION 2: (ANSWER ONE (1) QUESTION)**

**QUESTION 3**

Describe the extent to which communication omission, distortion, and overload takes place in organizations.

**QUESTION 4**

Explain factors that may lead to change in organizations.

**QUESTION 5**

Critically discuss the outcomes of power in your two organizations.

**QUESTION 6**

Describe the decision making processes in your two organizations.