

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCE
DEPARTMENT OF SOCIOLOGY

FINAL EXAMINATION PAPER, MAY 2012

- TITLE OF PAPER** : INDUSTRIAL SOCIOLOGY
- COURSE CODE** : SOC409
- TIME ALLOWED** : THREE (3) HOURS
- INSTRUCTIONS**
1. ANSWER ANY FOUR (4) QUESTIONS.
 2. ALL QUESTIONS CARRY EQUAL MARKS.

THIS QUESTION PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

SOC409: INDUSTRIAL SOCIOLOGY

1. Provide a comparative analysis of work organization under merchant capitalism and the factory system of production.
2. Analyse the labour process debate with specific reference to the degradation of work thesis.
3. In what ways is job satisfaction influenced by technology and individual differences in the experience of work?
4. Citing appropriate examples, explain how the concept of alienated labour can be operationalized and studied.
5. Explain the extent to which interactive service work in Swaziland has been routinized. Provide examples from specific workplaces to support your viewpoints.
6. State and critically discuss the key features of a profession. Provide appropriate examples to support your arguments.
7. Discuss the contribution of economic and political factors to the expansion of self-employment in contemporary society.
8. Identify and discuss the similarities and differences between the pluralistic perspective and the Marxist perspective on labour-management relations.