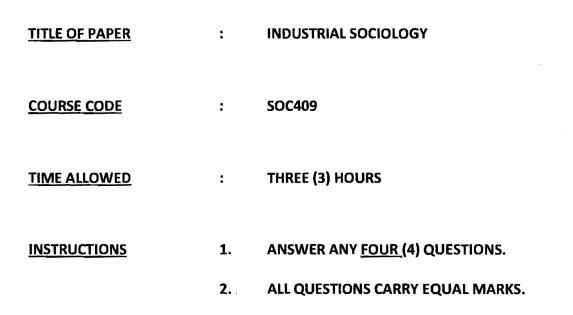
## UNIVERSITY OF SWAZILAND

# FACULTY OF SOCIAL SCIENCE

## **DEPARTMENT OF SOCIOLOGY**

#### FINAL EXAMINATION PAPER, MAY 2012



THIS QUESTION PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

#### SOC409: INDUSTRIAL SOCIOLOGY

- 1. Provide a comparative analysis of work organization under merchant capitalism and the factory system of production.
- 2. Analyse the labour process debate with specific reference to the degradation of work thesis.
- 3. In what ways is job satisfaction influenced by technology and individual differences in the experience of work?
- 4. Citing appropriate examples, explain how the concept of alienated labour can be operationalized and studied.
- 5. Explain the extent to which interactive service work in Swaziland has been routinized. Provide examples from specific workplaces to support your viewpoints.
- 6. State and critically discuss the key features of a profession. Provide appropriate examples to support your arguments.
- 7. Discuss the contribution of economic and political factors to the expansion of selfemployment in contemporary society.
- 8. Identify and discuss the similarities and differences between the pluralistic perspective and the Marxist perspective on labour-management relations.