

UNIVERSITY OF SWAZILAND

FACULTY OF SOCIAL SCIENCE

DEPARTMENT OF SOCIOLOGY

FINAL EXAMINATION QUESTION PAPER, MAY 2013

TITLE OF PAPER : SOCIOLOGY OF ORGANIZATIONS

COURSE CODE : SOC 408

TIME ALLOWED : TWO (2) HOURS

INSTRUCTIONS :

- 1. ANSWER ANY THREE (3) QUESTIONS.**
- 2. ALL QUESTIONS CARRY EQUAL MARKS.**
- 3. CHOOSE TWO ORGANIZATIONS YOU ARE FAMILIAR WITH TO ANSWER QUESTIONS BELOW.**

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GIVEN BY THE INVIGILATOR.

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QUESTION 1

Critically analyse the outcomes of two organizations of your choice.

QUESTION 2

Discuss the various elements that describe the structure of the two organizations.

QUESTION 3

Describe three instances of exercise of power in the two organizations, stating the outcomes in terms of compliance and conflict.

QUESTION 4

Consider leadership styles in explaining what leadership has accomplished or not accomplished in the two organizations.

QUESTION 5

Who takes part in decision-making in the two organizations? Explain why?

QUESTION 6

Explain how communication is affected by vertical and horizontal factors in the two organizations.