

**UNIVERSITY OF SWAZILAND**  
**FACULTY OF SOCIAL SCIENCE**  
**DEPARTMENT OF SOCIOLOGY**

**FINAL EXAMINATION QUESTION PAPER, NOVEMBER 2013**

**TITLE OF PAPER : SOCIOLOGY OF ORGANIZATIONS**

**COURSE CODE : SOC 408**

**TIME ALLOWED : TWO (2) HOURS**

- INSTRUCTIONS :**
- 1. ANSWER ANY THREE (3) QUESTIONS.**
  - 2. ALL QUESTIONS CARRY EQUAL MARKS.**
  - 3. TOTAL MARKS 100.**

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR TO DO SO.**

UNIVERSITY OF SWAZILAND  
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FINAL EXAMINATION PAPER, DECEMBER 2013

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COURSE CODE: SOC 408  
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QUESTION 1

Define an organization and state how sociologists have approached the study of organizations.

QUESTION 2

Critically discuss the elements of organizational structure in relation to two organizations of your choice.

QUESTION 3

Explain how power can be used to influence social behaviour in organizations.

QUESTION 4

Individual characteristics are important in organizational leadership. Discuss this statement drawing examples from two organizations of your choice.

QUESTION 5

Discuss why organizational environments are important in managing organizations.

QUESTION 6

Discuss considerations that have to be made in evaluating organizational effectiveness.