

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK
FINAL EXAMINATION PAPER, MAY 2016

TITLE OF PAPER : SOCIOLOGY OF ORGANIZATIONS

COURSE CODE : SOC 408

TIME ALLOWED : TWO (2) HOURS

INSTRUCTIONS :

- 1. ANSWER ANY THREE (3) QUESTIONS.**
- 2. ALL QUESTIONS CARRY EQUAL MARKS.**
- 3. TOTAL MARKS 100**

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR TO DO SO.

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK
FINAL EXAMINATION PAPER, MAY 2016

TITLE OF PAPER: SOCIOLOGY OF ORGANIZATIONS
COURSE CODE: SOC 408
TIME ALLOWED: TWO (2) HOURS
INSTRUCTIONS: 1. ANSWER ANY THREE (3) QUESTIONS.
2. ALL QUESTIONS CARRY EQUAL MARKS.
3. TOTAL MARKS 100.

QUESTION 1

Critically examine organizational impacts that can be distinguished as personal and/or public issues.

QUESTION 2

Explain why the concept of McDonaldization has gained focus in the study of organizations.

QUESTION 3

Illustrating with examples, discuss examples of a work environment that promotes trained incapacity and contrast that work environment with one that promotes empowering behaviour.

QUESTION 4

Examine outcomes of power in any organization of your choice.

QUESTION 5

Critically examine formalization and centralization at the University of Swaziland.

QUESTION 6

Explain the importance of communication in the structure of organizations.