

UNIVERSITY OF SWAZILAND

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

MAIN EXAMINATION PAPER, DECEMBER 2015

TITLE OF PAPER : INDUSTRIAL SOCIOLOGY

COURSE CODE : SOC409

TIME ALLOWED : THREE (3) HOURS

INSTRUCTIONS 1. ANSWER ANY FOUR (4)
QUESTIONS.

2. ALL QUESTIONS CARRY EQUAL
MARKS

TOTAL MARKS: 100

**THIS PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN
GRANTED BY THE INVIGILATOR**

SOC409: INDUSTRIAL SOCIOLOGY

1. To what extent would you agree with the view that the past and present definitions of work should be considered as symbols of culture and mirrors of power?
2. Analyse Gerhard Lenski's stage model of societal evolution with reference to technological and organizational changes in pre-industrial societies.
3. With specific reference to the works of Ulrich Beck and Manuel Castells, evaluate the destandardization of work thesis.
4. Explain how Robert Blauner utilizes Karl Marx's concept of alienation to explain the patterning of technological and organizational trends through time.
5. State and discuss the advantages and disadvantages of Japanese lean production (JLP).
6. Critically discuss the Fordist approach to interactive service provision.
7. Explain the extent to which specialization and routinization of expert knowledge have contributed to deprofessionalization in contemporary society.
8. Using appropriate examples, examine John T. Dunlop's systems approach to industrial relations.