

UNIVERSITY OF SWAZILAND  
FACULTY OF SOCIAL SCIENCES  
DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK  
FINAL EXAMINATION PAPER, DECEMBER 2016

TITLE OF PAPER : SOCIOLOGY OF ORGANIZATIONS  
COURSE CODE : SOC 408  
TIME ALLOWED : TWO (2) HOURS  
INSTRUCTIONS : 1. ANSWER ANY THREE (3) QUESTIONS.  
2. ALL QUESTIONS CARRY EQUAL MARKS.  
3. TOTAL MARKS 100.

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY  
THE INVIGILATOR TO DO SO.

**QUESTION 1**

Explain and critique the study of organizations.

**QUESTION 2**

Illustrating with examples, examine the structure of the University of Swaziland.

**QUESTION 3**

Discuss the relationship between power and leadership, and how these concepts can influence behaviour in organizations.

**QUESTION 4**

Discuss scenarios of effective and deficient communication practices in any one organization of your choice.

**QUESTION 5**

Resource constraints increasingly define the importance of organizational environments in managing institutions of higher learning. Discuss the statement.

**QUESTION 6**

Illustrating with examples, critique any two organizational change and transformation models.