

**UNIVERSITY OF SWAZILAND**

**DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK**

**MAIN EXAMINATION PAPER, DECEMBER 2016**

**TITLE OF PAPER** : **INDUSTRIAL SOCIOLOGY**

**COURSE CODE** : **SOC409**

**TIME ALLOWED** : **THREE (3) HOURS**

- INSTRUCTIONS**
- 1. ANSWER ANY FOUR (4) QUESTIONS.**
  - 2. ALL QUESTIONS CARRY EQUAL MARKS**

**TOTAL MARKS: 100**

**THIS PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR**

## **MAIN EXAMINATION - DECEMBER 2016**

1. With specific reference to the meaning of work and the division of labour, examine the nature of work in preindustrial and industrial capitalist societies.
2. Define the term skill and evaluate Harry Braverman's arguments regarding the role of technological innovations in increasing managerial control and degrading workers' skills.
3. Discuss the view that heterogeneous work-life preferences among women account for the greater diversity in women's patterns of engagement with the labour market.
4. State and discuss the conceptual and methodological limitations of Robert Blauner's technology and alienation thesis.
5. Using examples, explain how professions create and maintain sheltered labour markets for their members.
6. Analyse the dual and potentially contradictory logics of bureaucratization and customer-orientation in contemporary service work organizations.
7. With reference to one empirical study on unemployment, discuss the social consequences of unemployment focusing on the latent functions of work.
8. Critically discuss Albert O. Hirschman's exit, voice and loyalty framework. In your analysis, examine how researchers have interpreted the relationship between labour unions and informal resistance as a form of individual voice.