

UNIVERSITY OF SWAZILAND

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

SUPPLEMENTARY EXAMINATION PAPER- JULY 2018

TITLE OF PAPER : INDUSTRIAL SOCIOLOGY

COURSE CODE : SOC 409

TIME ALLOWED : THREE (3) HOURS

INSTRUCTIONS : 1 ANSWER ANY FOUR (4) QUESTIONS

2 ALL QUESTIONS CARRY EQUAL MARKS

TOTAL MARKS: 100

**THIS PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE
INVIGILATOR**

1. Why is merchant capitalism considered to be the earliest form of capitalism? Articulate your answer with consideration of the notion of work and its evolution in the pre-industrial society.
2. Outline Blauner's theory of alienated labour and, with a focus on the methodology of his study, examine the limitations of the thesis.
3. Discuss the notion of routinization with regard to service recipients and evaluate, with examples from the contemporary workplace, the strategies as well as challenges to its implementation.
4. Define the term 'deskilling' and critically evaluate the contestations of Braverman's deskilling theory with a focus on his assumptions regarding the impact of technology on workers.
5. How does Bell's upskilling thesis attribute the variations between the post-industrial and industrial societies?
6. Compare and contrast Braverman's Marxist approach to skilling trends and Bell's Weberian approach.
7. Discuss the effects of rationalization on professionals from the perspective of a profession of your choice.
8. Critically evaluate the unitary framework of conflict analysis in the workplace.