UNIVERSITY OF ESWATINI

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

FINAL EXAMINATION PAPER, DECEMBER 2018

TITLE OF PAPER: SOCIOLOGY OF ORGANIZATIONS

COURSE CODE: SOC408

TIME ALLOWED: TWO (2) HOURS.

INSTRUCTIONS: 1. ANSWER THREE (3) QUESTIONS.

2. **SECTION A IS COMPULSORY**.

3. ALL QUESTIONS CARRY EQUAL MARKS.

4. TOTAL MARKS 100.

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR TO DO SO

SECTION A: COMPULSORY

QUESTION 1

We accept orders that come from persons and offices of authority because we assume that the orders are rational. Discuss this statement drawing examples from any organisation of your choice.

QUESTION 2

Using examples, explain what formal structure means in organizations and outline its function.

SECTION B: ANSWER ONE (1) QUESTION

QUESTION 3

Discuss the impact of the University of Eswatini (UNESWA) on the individual, community and society.

QUESTION 4

Organizations are a pervasive feature of social life. Discuss.

QUESTION 5

Which are the most important components of leadership? Use examples to support your answer.

QUESTION 6

Organizational effectiveness is the degree to which an organization realises its goals. Discuss.