

UNIVERSITY OF ESWATINI
DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

MAIN EXAMINATION- DECEMBER, 2018

TITLE OF PAPER - **INDUSTRIAL SOCIOLOGY**

COURSE CODE - **SOC409**

TIME ALLOWED - **THREE (3) HOURS**

INSTRUCTIONS -

- 1 ANSWER ANY FOUR (4) QUESTIONS**
- 2. ALL QUESTIONS CARRY EQUAL MARKS**
- 3. TOTAL MARKS- 100**

THIS PAPER MUST NOT BE OPENED UNTIL PERMISSION IS GRANTED BY THE INVIGILATOR

1. How does Volti (2008) explain the notion of 'work'?
2. Discuss the organizational features of work and society among hunting and gathering societies and provide examples of two such societies in the contemporary world.
3. Discuss the character of work under the guilds and explain the legacies of guilds in contemporary society.
4. Describe the characteristics of the factory system under industrial capitalism in Europe and explain how governments enforced worker's entry into the factories.
5. Explain the meaning of 'Fordism' and outline its key characteristics.
6. Discuss the four dimensions of alienation as put forward by Karl Marx.
7. Illustrate your understanding of Bell's upskilling thesis and argue for or against its relevance in the contemporary world of work.
8. Explain the repercussions of the routinization of service work on interactive service workers and explain why some workers are satisfied with it.