



UNIVERSITY OF ESWATINI

FIRST SEMESTER MAIN EXAMINATION PAPER, NOVEMBER 2019

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

COURSE CODE: SOC408

TITLE OF PAPER: SOCIOLOGY OF ORGANIZATIONS

TIME ALLOWED: 2 HOURS

Instructions:

1. ANSWER THREE (3) QUESTIONS.
2. SECTION A IS COMPULSORY.
3. ALL QUESTIONS CARRY EQUAL MARKS.
4. TOTAL MARKS 100.

Special Requirements

NONE

Additional Material (s)

NONE

*Candidates may complete the front cover of their answer book when instructed by the Chief Invigilator and sign their examination attendance cards but must **NOT** write anything else until the start of the examination period is announced.*

No electronic devices capable of storing and retrieving text, including electronic dictionaries and any form of foreign material may be used while in the examination room.

DO NOT turn examination paper over until instructed to do so.

SECTION A: COMPULSORY

QUESTION 1

The research team is frustrated because their supervisor, Nothando, is a control freak who has no interest in hearing the team's opinions. Discuss the different styles of leadership and mention which style of leadership decision-making Nothando exhibits.

QUESTION 2

Discuss at least two ways in which organizations attempt to obtain compliance. Illustrate your answer with examples.

SECTION B: ANSWER ONE (1) QUESTION

QUESTION 3

Explain the impact of organisations on the individual, society and the world.

QUESTION 4

Explain why we study organisations. Use any scenario/metaphor to support your answer.

QUESTION 5

Which are the most important components of communication?

QUESTION 6

Organizations are born, grow, change and die. Discuss this statement.