



**UNIVERSITY
OF ESWATINI**

UNIVERSITY OF ESWATINI

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

MAIN EXAMINATION PAPER- NOVEMBER, 2019

TITLE OF PAPER: SOCIOLOGY OF WORK AND ORGANIZATIONS

COURSE CODE: SOC417

TIME ALLOWED: TWO (2) HOURS

INSTRUCTIONS 1 ANSWER ANY THREE (3) QUESTIONS

2 ALL QUESTIONS CARRY EQUAL MARKS

TOTAL MARKS - 100

**THIS PAPER MUST NOT BE OPENED UNTIL PERMISSION IS GRANTED BY THE
INVIGILATOR**

1. Discuss the managerial–psychologist strand approach to the sociological analysis of work and explain how the labels Theory X and theory Y are utilized to draw the distinction between the two.
2. Discuss the social and technical organization of work in hunting and gathering communities and underline the characteristics of the societies that emerge as a result of this organization.
3. Hodson and Sullivan (1990) have argued that the major change in work life that distinguishes post-industrial society is related to the idea of '*commitment*'. Discuss this statement with reference to the characteristics of the post-industrial society and the changes that have occurred in society during this period.
4. How do sociologists define a profession?
5. Explain the significance of technology, organizational structures and policies; and individual differences in the experience of work, in the determination of job satisfaction.
6. With reference to arguments by Darell West (2018) discuss the impact of Robots, AI, and Automation on the future of work.