



UNIVERSITY OF ESWATINI

FIRST SEMESTER MAIN EXAMINATION PAPER, FEBRUARY 2021

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

COURSE CODE: SOC408

TITLE OF PAPER: SOCIOLOGY OF ORGANIZATIONS

TIME ALLOWED: 2 HOURS

Instructions:

1. ANSWER THREE (3) QUESTIONS.
2. ALL QUESTIONS CARRY EQUAL MARKS.
3. TOTAL MARKS 100.

Special Requirements

NONE

Additional Material (s)

NONE

*Candidates may complete the front cover of their answer book when instructed by the Chief Invigilator and sign their examination attendance cards but must **NOT** write anything else until the start of the examination period is announced.*

No electronic devices capable of storing and retrieving text, including electronic dictionaries and any form of foreign material may be used while in the examination room.

DO NOT turn examination paper over until instructed to do so.

QUESTION 1

Explain why company bankruptcies, downsizing, shutdowns and relocation; and other large-scale changes in the company are public issues.

QUESTION 2

Explain the elements of organizational structure in relation to two organizations of your choice.

QUESTION 3

Explain how power can be used to influence social behaviour in organizations.

QUESTION 4

Individual characteristics are important in organizational leadership. Discuss this statement drawing examples from two organizations of your choice.

QUESTION 5

Critically examine the role of communication in organizations.

QUESTION 6

Illustrating with examples, discuss examples of a work environment that promotes trained incapacity and contrast that work environment with one that promotes empowering behaviour.