

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

SUPPLEMENTARY EXAMINATION 2014/15

**TITLE OF PAPER: INTRODUCTION TO SOCIAL WORK AND THE HELPING
PROCESS**

COURSE CODE: SWK113

TIME ALLOWED: TWO (2) HOURS

**INSTRUCTIONS: ANSWER ALL QUESTIONS IN SECTION A AND ANY
TWO (2) QUESTIONS IN SECTION B
ALL QUESTIONS CARRY EQUAL MARKS**

MARKS: 100

QUESTION PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED

SECTION A

Question One

Fully discuss the values and ethics that guide the social work profession.

Question Two

Define the concept of Social Work and Social Welfare highlighting the differences.

SECTION B

Question Three

A system in Social Work is a combination of elements with mutual reciprocity and identifiable boundaries that form a complex or unitary whole that affects the client. List and discuss the four systems in Social Work practice.

Question Four

The profession of Social Work can be grouped into the following three functions. With valid examples discuss and demonstrate your understanding of these functions.

- a. Restoration of impaired capacity
- b. Provision of individual and social resources
- c. Prevention of social dysfunction

Question Five

The Ecological Theory is a subset of the Systems Theory and it defines the three levels of systems as micro, mezzo and macro. Discuss what each of these systems mean.

Question Six

List and briefly discuss the four stages of the problem solving approach used in Generalist Social Work.