

UNIVERSITY OF SWAZILAND

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

FINAL EXAMINATION MAY 2015

COURSE	:	GENERALIST SOCIAL WORK METHODS
COURSE CODE	:	SWK 114
TIME ALLOWED	:	2 HOURS
INSTRUCTIONS	:	ANSWER ALL QUESTIONS IN SECTION A
	:	ANSWER ANY TWO QUESTIONS IN SECTION B
TOTAL POINTS	:	100 MARKS

THIS PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED
BY THE INVIGILATOR

SECTION A – (COMPULSORY)

QUESTION ONE

- a. Define generalist social work practice and what is meant by an eclectic knowledge base. (5)
- b. List and briefly describe the seven steps in problem solving planned change according to the Generalist Intervention Model (10)
- c. Describe the traits of warmth, empathy, and genuineness that build relationships with clients (10)
- d. What are the goals of an assessment? (5)
- e. During the assessment process, what aspects should be considered to fully understand the client's situation? (5)
- f. Describe the steps in the assessment process. (5)
- g. What are some examples of types of problems clients may experience? (5)
- h. What are important sources of information for the assessment? (5)

(50)

SECTION B – Answer ANY two questions

QUESTION TWO

List and discuss the social systems that clients interact with in their social environment and how they help Social Workers better understand them.

(25)

QUESTION THREE

List and discuss the basic assumptions of behavior theory and how these assumptions assist Social Workers in the helping process.

(25)

QUESTION FOUR

Discuss the concept of boundaries in helping relationships and how Social Workers negotiate boundaries with clients.

(25)

QUESTION FIVE

Discuss the Bio-Psycho-Social-Spiritual Perspective, its use in Social Work and when it is supposed to be used during the Social Work helping process.

(25)