

**UNIVERSITY OF SWAZILAND**  
**FACULTY OF SOCIAL SCIENCES**  
**DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK**  
**SUPPLEMENTARY EXAMINATION PAPER JULY 2016**

**TITLE OF PAPER: SOCIAL WORK PROCESSES AND HUMAN DIVERSITY**

**COURSE CODE: SWK 223**

**TIME ALLOWED: TWO (2) HOURS**

**INSTRUCTIONS: ANSWER ANY THREE QUESTIONS**  
**ALL QUESTIONS CARRY EQUAL MARKS**

**MARKS: 100**

**QUESTION PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED**

**Question 1**

Discuss how social workers can ensure that they are culturally competent and embrace human diversity.

**Question 2**

Swaziland is a homogenous society and therefore social workers do not have to worry about human diversity in the helping process. Discuss.

**Question 3**

Human rights provide the framework for understanding human diversity. Discuss.

**Question 4**

As a social worker how do you deal with personal biases and values in working with diverse groups in instances where your personal values conflict with the culture of the clients?

**Question 5**

Define the concepts of gender, sexuality, disability, and age as they pertain to human diversity.

**Question 6**

Discuss ways in which the social work profession can use evidence based practice to represent the needs of the poor and marginalized clients.

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