



UNIVERSITY OF SWAZILAND
INSTITUTE OF DISTANCE EDUCATION
CERTIFICATE IN PSYCHOSOCIAL SUPPORT

COURSE: PERSONAL AND PROFESSIONAL DEVELOPMENT

CODE: CPS 102

PAPER: SUPPLEMENTARY EXAMINATION

DATE: JULY 2018

MARKS: 100

TIME: 3 HOURS

INSTRUCTIONS:

1. ANSWER **FOUR (4)** QUESTIONS
2. QUESTION **ONE (1)** IS **COMPULSORY**
3. START EACH QUESTION ON A FRESH PAGE.
4. EACH QUESTION IS WORTH **25 MARKS**.
5. THIS PAPER CONSIST OF **TWO (2)** PAGES

DO NOT OPEN THIS QUESTION PAPER UNTIL THE INVIGILATOR TELLS YOU TO DO SO.

QUESTION ONE IS COMPULSORY THEN CHOOSE ANY OTHER THREE (3) QUESTIONS

QUESTION 1

Read the following case and answer the questions below:

My name is Lobayeni Madlala, I am a development facilitator. I am so overworked that I have lost interest in children's issues. Subsequently, when someone from the community starts to tell me her troubles, I just want to scream because I do not have any feelings for other people due to the over load.

- a. Clearly explain what causes this development facilitator to behave like this. **(5 marks)**
- b. Discuss **four (4)** ideas you would share with Lobayeni to help her survive in such circumstances. **(20 marks)**

QUESTION 2

- a) Draw a reflective cycle. **(5 marks)**
- b) Explain what being a reflective practitioner means to you as a development facilitator. **(20 marks)**

QUESTION 3

Reflect on your work with children and youth.

Discuss **five (5)** qualities of a development facilitator that have sustained you. Give examples from your work situation. **(25 marks)**

QUESTION 4

- a) Draw a diagram that would clearly illustrate the meaning of psychosocial support. **(5 marks)**
- b) As a development facilitator, discuss the sort of support you would give in each of the **five (5)** aspects represented in your diagram in (a). **(20 marks)**

QUESTION 5

A vacancy of a development facilitator has been advertised by the Children's unit in the Deputy Prime Minister's office. Write a curriculum vitae that you would submit to the Director of the Children's unit to apply for this position. **(25 marks)**

END OF EXAMINATION QUESTIONS