UNIVERSITY OF SWAZILAND

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

FINAL EXAMINATION PAPER MAY 2018

COURSE

GENERALIST SOCIAL WORK METHODS

COURSE CODE

SWK 114

TIME ALLOWED :

2 HOURS

INSTRUCTIONS

ANSWER THREE (3) QUESTIONS

QUESTION ONE (1) IS COMPULSORY

ANSWER ANY OTHER TWO (2) QUESTIONS

TOTAL POINTS

: 100 MARKS

Question 1 (Compulsory)

In problem assessment the status of the client system in following areas is important, briefly discuss each with examples:

- i. The problem as presented by the client system
- ii. The impact of environmental factors on the presenting situation
- iii. Developmental stage of the client system

Total: /30

Question 2

Discuss the steps in the problem solving planned change to the Generalist Intervention Method (GIM).

Total: /35

Question 3

- Using examples, discuss how client problems can develop through the processes of a. classical conditioning, operant conditioning and modeling.
- b. Briefly discuss two (2) basic assumptions of behavior theory.

Total: /35

Question 4

The establishment and maintenance of boundaries in relationships between social worker and client is critical. Discuss the rules about the following aspects of the relationship.

- i. Contact time
- ii. Types of information
- iii. Physical closeness
- iv. Territoriality
- Emotional space ٧.

Total: /35

Ouestion 5

Discuss some of the ethical problems that may arise during the process of a social worker's assessment of a client's thought processes.

Total: /35

Question 6

Discuss the inner and outer forces paradigm to explain why people seem to act at times in strange and unpredictable ways.

Total: /35