

UNIVERSITY OF SWAZILAND

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

FINAL EXAMINATION MAY 2018

TITLE OF PAPER: PROFESSIONAL DEVELOPMENT AND SUPERVISION IN
HUMAN SERVICES

COURSE CODE: SWK 238

TIME ALLOWED: TWO (2) HOURS

INSTRUCTIONS:

1. ANSWER ANY **THREE** QUESTIONS
2. ALL QUESTIONS CARRY EQUAL MARKS
3. TOTAL MARKS 100

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION IS GRANTED BY THE
INVIGILATOR

QUESTION 1

Examine the importance of catharsis in a social casework relationship with service users experiencing distress.

QUESTION 2

The acquisition and application of knowledge of social work ethics, values and principles is essential in the professional development of social workers. Elaborate.

QUESTION 3

Consider the importance of any **THREE** indirect methods of social work to the social work knowledge base.

QUESTION 4

Consider how the supervision process in human service organisations is beneficial to the **FOUR** parties that are involved.

QUESTION 5

Critically analyse the **THREE** models of community work.

QUESTION 6

Examine how the application of any **TWO** models of supervision in human service organisations can enhance the professional growth and development of students on practical fieldwork attachment.