

**UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK
FINAL EXAMINATION QUESTION PAPER, MAY 2018**

TITLE OF PAPER: CRISIS INTERVENTION

COURSE CODE: SWK 320

TIME ALLOWED: TWO (2) HOURS

INSTRUCTIONS:

- 1. ANSWER ANY THREE (3) QUESTIONS**
- 2. ALL QUESTIONS CARRY EQUAL MARKS**
- 3. TOTAL MARKS 100**

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION IS GRANTED BY THE
INVIGILATOR**

Question 1

Discuss trauma informed care and the principles associated with it.

Question 2

Describe five (5) risk factors of suicide.

Question 3

Discuss Roberts' (1991) seven-step model to crisis intervention.

Question 4

Define crisis and discuss the four (4) stages of a crisis.

Question 5

Name and discuss the stages of grief.

Question 6

Discuss the physical, mental, emotional, and behavioral responses associated with a crisis.