

UNIVERSITY OF ESWATINI
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK
FINAL EXAMINATION DECEMBER 2018

TITLE OF PAPER: SOCIAL WORK PROCESSES AND HUMAN DIVERSITY
COURSE CODE: SWK223
TIME ALLOWED: TWO (2) HOURS
INSTRUCTIONS:
1. ANSWER ANY THREE (3) QUESTIONS
2. ALL QUESTIONS CARRY EQUAL MARKS
3. TOTAL MARKS 100

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION IS GRANTED BY THE
INVIGILATOR

QUESTION 1

Discuss why social workers do not do “things for” but “with” clients.

QUESTION 2

Critically examine any FOUR (4) principles that are central to social work practice with individuals.

QUESTION 3

Consider the social work skills that are essential for an effective therapeutic relationship with service users.

QUESTION 4

Examine the steps involved in establishing a helping relationship in social work practice with individuals or families.

QUESTION 5

Consider the dynamics and potential social work roles for any THREE (3) forms of families in any country or culture of your choice.

Question 6

Examine the view that an understanding and appreciation of diversity is a prerequisite for effective social work practice.