

UNIVERSITY OF ESWATINI  
DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK  
FINAL EXAMINATION MAY 2019

TITLE OF PAPER:      PROFESSIONAL DEVELOPMENT AND  
                                 SUPERVISION IN HUMAN SERVICES

COURSE CODE:        SWK238

TIME ALLOWED:      TWO (2) HOURS

INSTRUCTIONS:      1. ANSWER ANY THREE QUESTIONS  
                                 2. ALL QUESTIONS CARRY EQUAL MARKS  
                                 3. TOTAL MARKS 100

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION IS GRANTED  
BY THE INVIGILATOR

### QUESTION 1

Examine Mary Richmond's contribution to the social work profession and the professional development of social workers.

### QUESTION 2

Discuss how the supervision process in human services organisations benefits the FOUR parties that are involved.

### QUESTION 3

Critically examine any TWO supervisory functions in a supervisor-supervisee relationship in human service organisations.

### QUESTION 4

Examine the FOUR challenges and dilemmas that social workers face in making ethically informed decisions.

### QUESTION 5

Ethical awareness is a fundamental aspect of the professional social work practice and development. Elaborate this statement with reference to any FOUR social work ethics.

### QUESTION 6

Discuss the relevance of sociology to the social work knowledge base.