



UNIVERSITY OF ESWATINI

FIRST SEMESTER MAIN EXAMINATION PAPER, NOVEMBER 2019

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

COURSE CODE: SWK101

TITLE OF PAPER: INTRODUCTION TO SOCIAL WORK

TIME ALLOWED: 2 HOURS

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**Instructions**

1. The paper consists of six questions
2. Answer any three (3) questions
3. All questions carry equal marks

*Candidates may complete the front cover of their answer book when instructed by the Chief Invigilator and sign their examination attendance cards but must not write anything else until the start of the examination period is announced.*

*No electronic devices capable of storing and retrieving text, including electronic directories and any form of foreign material may be used while in the examination room.*

**Special Requirements**

None

**Additional Material (s)**

None

**DO NOT turn examination paper over until instructed to do so.**

### **QUESTION 1**

**Discuss the roles of a generalist practitioner and the seven systems they are involved in.**

### **QUESTION 2**

**Discuss critically the six (6) core values in social work profession.**

### **QUESTION 3**

**Identify and discuss the characteristics and personality of a creative and critical thinker.**

### **QUESTION 4**

**Discuss the essential communication skills in social work practice.**

### **QUESTION 5**

**Examine the knowledge, values and skills for rendering competent social work intervention.**

### **QUESTION 6**

**The profession of social work has consistently been concerned with 'helping people and promoting responsive environments that support human growth, health, and satisfaction in social functioning' (Gitterman and Germain, 2008, p. 51). Discuss.**