



UNIVERSITY OF ESWATINI

FIRST SEMESTER MAIN EXAMINATION PAPER, NOVEMBER 2019

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

COURSE CODE: SWK425

TITLE OF PAPER: ETHICAL ISSUES AND DILEMMAS IN SOCIAL  
WORK PRACTICE

TIME ALLOWED: 2 HOURS

Instructions

1. Answer any three questions.
2. All questions carry equal marks
3. Total marks 100

Candidates may complete the front cover of their answer book when instructed by the Chief Invigilator and sign their examination attendance cards but must NOT write anything else until the start of the examination period is announced.

No electronic devices capable of storing and retrieving text, including electronic dictionaries and any form of foreign material may be used while in the examination room.

DO NOT turn examination paper over until instructed to do so.

### Question 1

Given that social workers face problematic situations in their work, it is important that they be equipped with appropriate tools for ethical decision making in order to resolve ethical dilemmas. Elaborate this statement with reference to any FIVE sources of assistance that are available to them.

### Question 2

Examine any FOUR steps that a social worker should follow in coming up with ethical decisions.

### Question 3

Consider any FOUR causal factors associated with the challenges and dilemmas in social work practice.

### Question 4

The African worldview is based on *Ubuntu*, a comprehensive ancient practice that was instrumental in ensuring human well-being in all circumstances. Elaborate this statement with reference to any THREE of its core values.

### Question 5

Social work practice is anchored on ethics, values and skills. Elaborate.

### Question 6

Consider any FOUR strategies that social workers in Eswatini can adopt to promote social justice and indicate the ethical dilemmas that they may face in this regard.