



UNIVERSITY OF ESWATINI

FIRST SEMESTER RE-SIT EXAMINATION PAPER, MAY 2021

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

COURSE CODE: SWK101

TITLE OF PAPER: INTRODUCTION TO SOCIAL WORK

TIME ALLOWED: 2 HOURS

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**Instructions**

1. This paper consists of six questions
2. Answer any three (3) questions
3. All questions carry equal marks
4. Total 100 marks

*Candidates may complete the front cover of their answer book when instructed by the Chief Invigilator and sign their examination attendance cards but must not write anything else until the start of the examination period is announced.*

*No electronic devices capable of storing and retrieving text, including electronic directories and any form of foreign material may be used while in the examination room.*

**Special Requirements**

None

**Additional Material (s)**

None

**DO NOT turn examination paper over until instructed to do so.**

**Question 1**

**Describe the vital skills in the beginning phase of work with individuals.**

**Question 2**

**Discuss the role of cultural competence in the work with clients**

**Question 3**

**Identify challenges to engagement with individuals, families and groups.**

**Question 4**

**Examine how culture and class may influence interactions between individuals, families or groups and the social worker in the beginning stages of the helping process.**

**Question 5**

**Describe the steps in-group formation.**

**Question 6**

**Describe assessment as both a process and a product.**